Withdrawal notice

Einfach Elterngeld GmbH · Version 2026-12-2 · valid from 21 November 2026 · Annex 1 of our GTC

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day of the conclusion of the contract.

To exercise the right of withdrawal, you must inform us (Einfach Elterngeld GmbH, Pennricher Straße 31, 01157 Dresden, Germany, phone +49 351 799 938 50, e-mail kontakt@einfach-elterngeld.de) of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post or e-mail). You may use the attached model withdrawal form, but it is not obligatory. You can also exercise your right of withdrawal online at einfach-elterngeld.de/en/withdraw-contract. If you use this online function, we will send you an acknowledgement of receipt on a durable medium (e.g. by e-mail) without undue delay, containing information on the content of your withdrawal and the date and time of its receipt.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

If you requested to begin the performance of services during the withdrawal period, you shall pay us an amount which is in proportion to what has been provided until you have communicated to us your withdrawal from this contract, in comparison with the full coverage of the contract.

Note on early expiry

For the parental allowance software and the activation of the software, your right of withdrawal expires as soon as we have begun performance after you have expressly consented to us beginning before the end of the withdrawal period and acknowledged that you will lose your right of withdrawal (§ 9.3 of the GTC). For the parental allowance consultation, it expires only once we have fully performed the service and, before the start, you expressly requested that we begin before the end of the withdrawal period and acknowledged that you will lose your right of withdrawal on full performance.